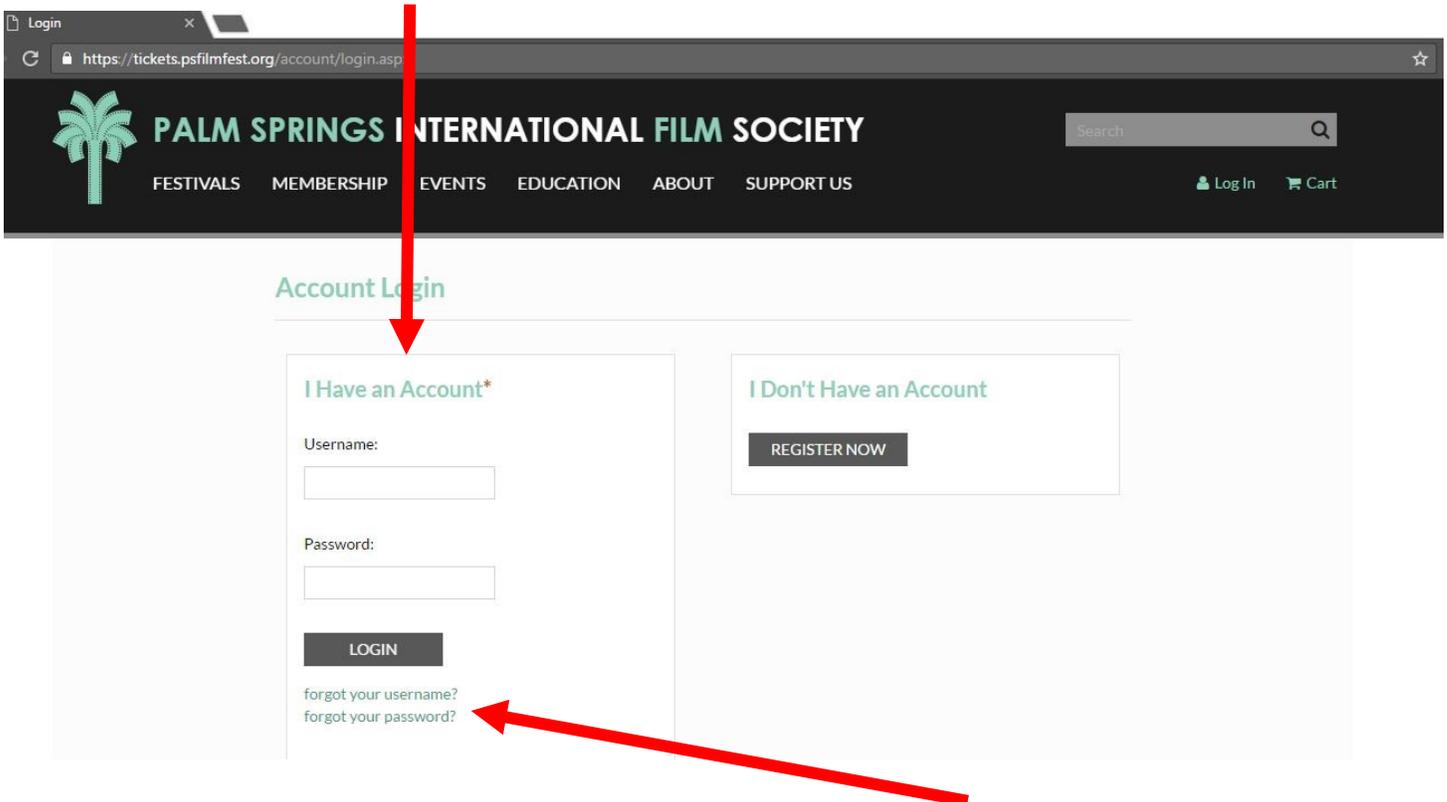


# HOW TO REDEEM 6 PACKS/VOUCHERS

STEP 1.1: Log into your account from which you purchased the 6 pack(s)



Step 1.2: ENTER YOUR USER NAME AND PASSWORD



If you do not remember your User Name or password, reset here.

STEP 2: Navigate to FESTIVAL HOME page



STEP 3: Browse FILMS, EVENTS, or the SCHEDULE



# BROWSE BY FILM

STEP 4.1.1: FILMS will bring you to our film finder, where you can search alphabetically, by Program, Genre, or Director

CLICK on the Film you would like to see

2017 PALM SPRINGS INTERNATIONAL FILM FESTIVAL

Search [ ]

Welcome, Lauren [ ] Cart

FEST HOME FILMS EVENTS SCHEDULE ATTEND SPONSORS

Home > 2017 PS Film Festival > Films

2017 PS FILM FESTIVAL

Events

Attend

Sponsors

**Films**

Schedule

Films

All # A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Film Program Genre Country Director

13 Minutes

24 Weeks

On an individual film's page, scroll down and click the  next to schedule to view the scheduled screenings for that film.

To purchase a ticket for that film or redeem a voucher, click the BUY TICKETS BUTTON

Germany | 114 minutes | World Cinema Now

2017 PS FILM FESTIVAL

Events

Attend

Sponsors

**Films**

Schedule

Oliver Hirschbiegel, whose memorable *Downfall* chronicled the final days of Hitler, returns to Nazi Germany for this gripping examination of a forgotten hero: Georg Elser (a superb Christian Friedel) whose homemade bomb went off 13 minutes too late to assassinate the Nazi leader...

FILM SYNOPSIS

SCHEDULE

|                  |         |                  |             |
|------------------|---------|------------------|-------------|
| January 12, 2017 | 7:30 PM | Camelot Theatres | BUY TICKETS |
| January 15, 2017 | 4:00 PM | Regal Cinemas    | BUY TICKETS |

STEP 4.1.2: At the next screen you may REDEEM VOUCHERS IN A SIX PACK if/when there are remaining vouchers in your account

**13 Minutes**  
Showing: Thursday, January 12, 7:30 PM  
Theater: Camelot Theatres  
Running Time: 114 Minutes

**Select Price Level**

| Qty | Price   | Level             |
|-----|---------|-------------------|
| 0   | \$13.00 | General Admission |

**ADD TO CART**

**Redeem Voucher**

You have a 6-Pack voucher that is good for this screening. Please select the number of vouchers that you would like to redeem.

1

**REDEEM**

If you have a ticket voucher, enter the voucher number below.

**REDEEM**

Pick the NUMBER of vouchers you would like to exchange for tickets

Click REDEEM

STEP 4.1.3: You can now

CONTINUE SHOPPING  
Or  
CHECK OUT

Order will timeout in 59 minutes and 59 seconds.

### Shopping Cart

**Tickets**

| ITEM       | DESCRIPTION                                | QTY | PRICE  | TOTAL  |        |
|------------|--|-----|--------|--------|--------|
| 13 Minutes | 1/12/2017 7:30 PM Camelot Theatres Voucher | 1   | \$0.00 | \$0.00 | remove |

**Would You Like To...**

Add Donation  
Support our efforts to enrich, enlighten, educate and entertain people with your contribution.

\$  **add**

|             |         |
|-------------|---------|
| Subtotal    | \$0.00  |
| Service Fee | \$0.00  |
| Total       | \$0.00  |
| Credits     | -\$0.00 |
| Balance     | \$0.00  |

**CONTINUE SHOPPING** **CHECKOUT**

# BROWSE SCHEDULE

STEP 4.2.1: SCHEDULE will bring you to our film schedule which is viewable by day and sorted by venue

GREEN: if a film highlight is green, it means you have already purchased tickets for that film

BLUE: If a film appears in Blue, there is limited availability...get your tickets quick!

BEIGE/YELLOW: If a film appears in beige/yellow, the film is on standby



SCHEDULE Timetable Key: Hot Ticket Purchased Tickets Limited Availability On Standby

◀ TUESDAY, JANUARY 3, 2017 ▶

| VENUE             | 4:00 PM                           | 5:00 PM | 6:00 PM |
|-------------------|-----------------------------------|---------|---------|
| Annenberg Theater | The Eagle Huntress<br>4:30 pm/ 87 |         |         |

Venues are listed on the right

Scroll to day you wish to see by click the arrow next to the date

Scroll the time bar for later screenings



SCHEDULE Timetable Key: Hot Ticket Purchased Tickets Limited Availability On Standby

◀ FRIDAY, JANUARY 6, 2017 ▶

| VENUE             | 9:00 AM | 10:00 AM                          | 11:00 AM | 12:00 PM                          | 1:00 PM             | 2:00 PM                           | 3:00 PM | 4:00                      |
|-------------------|---------|-----------------------------------|----------|-----------------------------------|---------------------|-----------------------------------|---------|---------------------------|
| Annenberg Theater |         | Daguerrotype<br>10:30 am/ 131     |          |                                   |                     | J: Beyond Flamenco<br>2:00 pm/ 87 |         |                           |
| Camelot Theatres  |         | Take Me Home Huey<br>10:00 am/ 70 |          | The Unknown Girl<br>12:30 pm/ 106 |                     |                                   |         | Tommy's H<br>4:00 pm/ 112 |
| Camelot Theatres  |         | Blessed Benefit<br>10:30 am/ 83   |          |                                   | '76<br>1:30 pm/ 118 |                                   |         |                           |

## STEP 4.2.2: Click on the title of the film you would like to see

The screenshot shows a festival schedule for Friday, January 6, 2017. The page has a dark navigation bar with links for FEST HOME, FILMS, EVENTS, SCHEDULE, ATTEND, and SPONSORS. A red 'SCHEDULE' button is highlighted. Below the navigation is a timetable key with color-coded indicators for Hot Ticket (red), Purchase Tickets (green), Limited Availability (light blue), and On Standby (yellow). The main content is a grid with columns for time slots (9:00 AM, 10:00 AM, 11:00 AM, 12:00 PM, 1:00 PM, 2:00 PM, 3:00 PM, 4:00 PM) and rows for venues (Annenberg Theater, Camelot Theatres, Camelot Theatres). A red arrow points to the film 'The Unknown Girl' at 12:30 pm/ 106 at Camelot Theatres.

| VENUE             | 9:00 AM | 10:00 AM                          | 11:00 AM | 12:00 PM                          | 1:00 PM             | 2:00 PM                           | 3:00 PM | 4:00 PM                   |
|-------------------|---------|-----------------------------------|----------|-----------------------------------|---------------------|-----------------------------------|---------|---------------------------|
| Annenberg Theater |         | Daguerrotype<br>10:30 am/ 131     |          |                                   |                     | J: Beyond Flamenco<br>2:00 pm/ 87 |         |                           |
| Camelot Theatres  |         | Take Me Home Huey<br>10:00 am/ 70 |          | The Unknown Girl<br>12:30 pm/ 106 |                     |                                   |         | Tommy's H<br>4:00 pm/ 112 |
| Camelot Theatres  |         | Blessed Benefit<br>10:30 am/ 83   |          |                                   | '76<br>1:30 pm/ 118 |                                   |         |                           |

## STEP 4.2.3: A pop up box will appear

Click **FILM DETAILS** to read more or click **BUY TICKETS** to REDEEM VOUCHER or purchase tickets

The screenshot shows the same festival schedule page as above, but with a pop-up box for the film 'The Unknown Girl'. The pop-up box contains a photo of a woman on a phone, the film title, and a synopsis. At the bottom of the pop-up are two buttons: 'FILM DETAILS' and 'BUY TICKETS'. A red arrow points to the 'BUY TICKETS' button.

**The Unknown Girl**  
Belgium/France, 2016, 106 Minutes Running Time  
A casual brush-off has profound and terrible consequences in the latest morality tale from the Dardenne brothers (*Two Days, One Night*, *The Kid with a Bike*). A young doctor turns detective to investigate the circumstances around a suspicious death in which she feels implicated.

[FILM DETAILS](#) [BUY TICKETS](#)

STEP 4.2.3: At the next screen you may REDEEM VOUCHERS IN A SIX PACK if/when there are remaining vouchers in your account

**13 Minutes**

Showing: Thursday, January 12, 7:30 PM  
Theater: Camelot Theatres  
Running Time: 114 Minutes

| Qty | Price   | Level             |
|-----|---------|-------------------|
| 0   | \$13.00 | General Admission |

**ADD TO CART**

**Redeem Voucher**

You have a 6-Pack voucher that is good for this screening. Please select the number of vouchers that you would like to redeem.

1

**REDEEM**

If you have a ticket voucher, enter the voucher number below.

**REDEEM**

Pick the NUMBER of vouchers you would like to exchange for tickets

Click REDEEM

STEP 4.1.3: You can now

CONTINUE SHOPPING  
Or  
CHECK OUT

Order will timeout in 59 minutes and 59 seconds.

### Shopping Cart

#### Tickets

| ITEM       | DESCRIPTION                                | QTY | PRICE  | TOTAL  |        |
|------------|--|-----|--------|--------|--------|
| 13 Minutes | 1/12/2017 7:30 PM Camelot Theatres Voucher | 1   | \$0.00 | \$0.00 | remove |

**Would You Like To...**

Add Donation  
Support our efforts to enrich, enlighten, educate and entertain people with your contribution.

\$  **add**

|             |         |
|-------------|---------|
| Subtotal    | \$0.00  |
| Service Fee | \$0.00  |
| Total       | \$0.00  |
| Credits     | -\$0.00 |
| Balance     | \$0.00  |

**CONTINUE SHOPPING** **CHECKOUT**

# CHECK OUT

STEP 5: CHECK OUT, when you hit 'check-out' follow the below to complete your order

STEP 5.1: Verify Billing Information and click CONTINUE

Order will timeout in 59 minutes and 56 seconds.

### Billing Information

Enter the billing address of the credit card you will use for your purchase. All fields are required.

|                               |                       |
|-------------------------------|-----------------------|
| First Name<br>Lauren          | State<br>CA           |
| Last Name<br>Tutzauer         | Postal Code<br>92262  |
| Email<br>LaurenTutz@gmail.com | Country<br>USA        |
| Address<br>1685 N Avenida     | Phone<br>908-400-2286 |
| City<br>Palm Springs          |                       |

Shall we update your permanent billing address?

**CONTINUE**

STEP 5.2: Verify ORDER and click **SUBMIT ORDER**

### Review Order and Pay

All sales are final. No Refunds or Exchanges.

Please enter payment information and review your order. Click "Submit Order" to complete the transaction. Please click the button only once and do not select the "Back" button on your browser while your order is being processed. If you are redeeming six-pack vouchers, under Payment Type on your receipt you will see payment by voucher and the value of each - this is a redeemed value - not an additional charge.

#### your order details

#### Tickets

| ITEM             | DESCRIPTION                                      | QTY | PRICE  | TOTAL  |
|------------------|--|-----|--------|--------|
| The Unknown Girl | 1/6/2017 12:30 PM<br>Camelot Theatres<br>Voucher | 1   | \$0.00 | \$0.00 |

|             |         |
|-------------|---------|
| Subtotal    | \$0.00  |
| Service Fee | \$0.00  |
| Total       | \$0.00  |
| Credits     | -\$0.00 |
| Balance     | \$0.00  |

**billing address**

MEMBER  
Lauren Tutzauer  
1685 N Avenida  
Palm Springs, CA 92262  
USA  
LaurenTutz@gmail.com  
[edit billing information](#)

**payment information**

Please submit your order to complete your purchase

**SUBMIT ORDER**

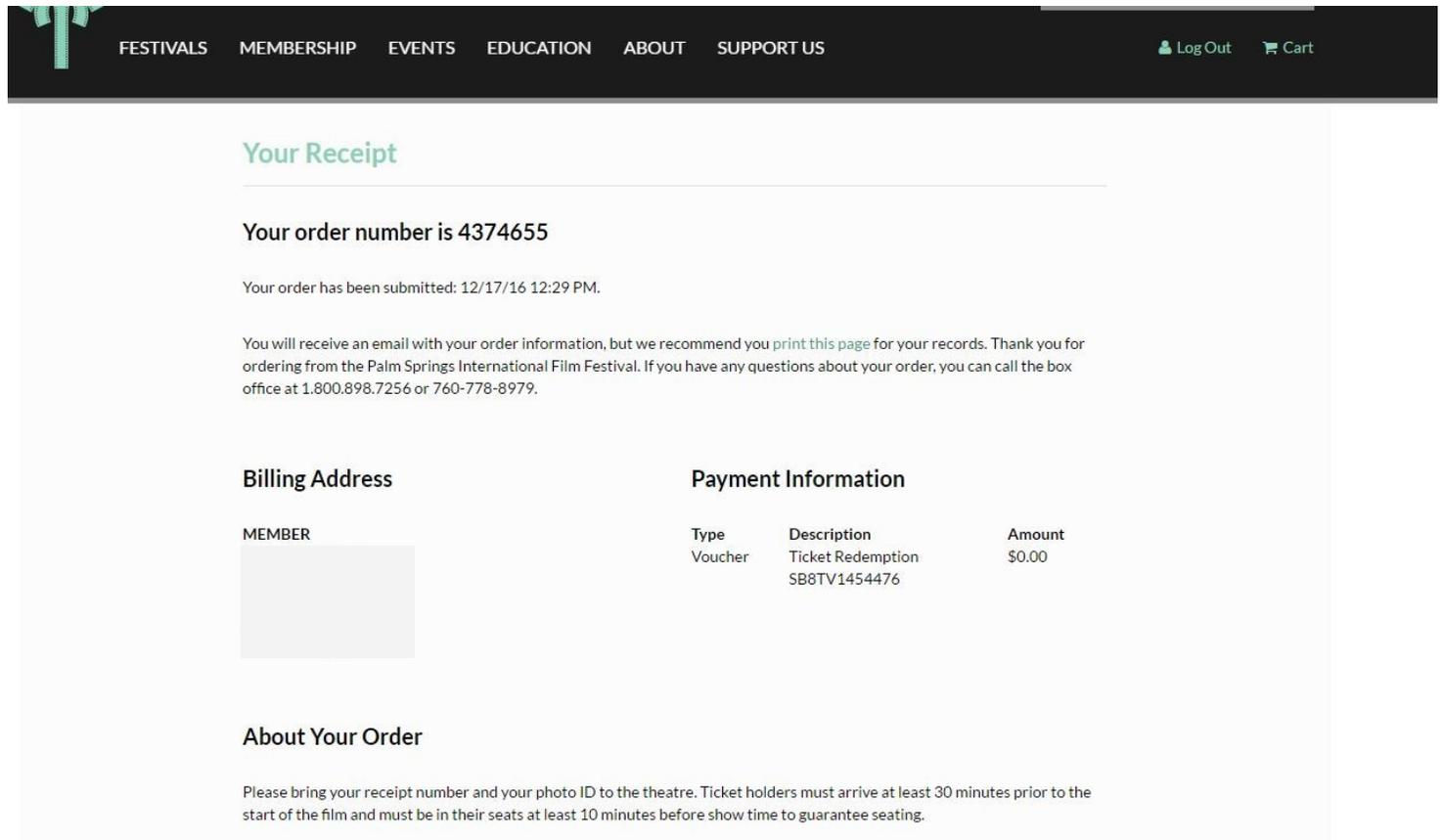
**Redeem Voucher**

If you have a ticket voucher, enter the voucher number below.

**REDEEM**

STEP 5.3: RECEIPT. Once you see the YOUR RECEIPT screen, your order has been processed. Tickets may be picked up at any Box Office location during operating hours .

Box office hours & locations can be found on our website [HERE](#)

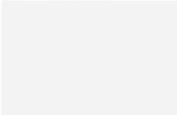


The screenshot shows a website header with navigation links: FESTIVALS, MEMBERSHIP, EVENTS, EDUCATION, ABOUT, and SUPPORT US. On the right, there are links for Log Out and Cart. The main content area is titled "Your Receipt" and contains the following information:

**Your order number is 4374655**

Your order has been submitted: 12/17/16 12:29 PM.

You will receive an email with your order information, but we recommend you [print this page](#) for your records. Thank you for ordering from the Palm Springs International Film Festival. If you have any questions about your order, you can call the box office at 1.800.898.7256 or 760-778-8979.

| <b>Billing Address</b>   | <b>Payment Information</b>   |        |             |        |         |                                   |        |
|--|--|--------|-------------|--------|---------|-----------------------------------|--------|
| MEMBER<br> | <table border="0"><thead><tr><th>Type</th><th>Description</th><th>Amount</th></tr></thead><tbody><tr><td>Voucher</td><td>Ticket Redemption<br/>SB8TV1454476</td><td>\$0.00</td></tr></tbody></table> | Type   | Description | Amount | Voucher | Ticket Redemption<br>SB8TV1454476 | \$0.00 |
| Type   | Description  | Amount |             |        |         |                                   |        |
| Voucher  | Ticket Redemption<br>SB8TV1454476  | \$0.00 |             |        |         |                                   |        |

**About Your Order**

Please bring your receipt number and your photo ID to the theatre. Ticket holders must arrive at least 30 minutes prior to the start of the film and must be in their seats at least 10 minutes before show time to guarantee seating.